



Welcome to the Monitoring & Dispatch Services

Please follow this Guide to initiate the Service

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Life Is On



Monitoring & Dispatch Services → Offer Overview



Value Proposition

Monitoring & Dispatch Services

provide customers the support they require to efficiently monitor and maintain their distributed IT physical infrastructure in an affordable manner.

By combining 24/7 expert monitoring by Schneider Electric Connected Services Hub, with on-site support including required parts, let Schneider Electric **help you minimize the chances of downtime.**



How it works?



24x7
Monitoring



Remote
Troubleshooting



Next Business Day
On-Site Support



Service features



1,3 and 5 years
options available



For UPS, related accessories
and Edge Solutions

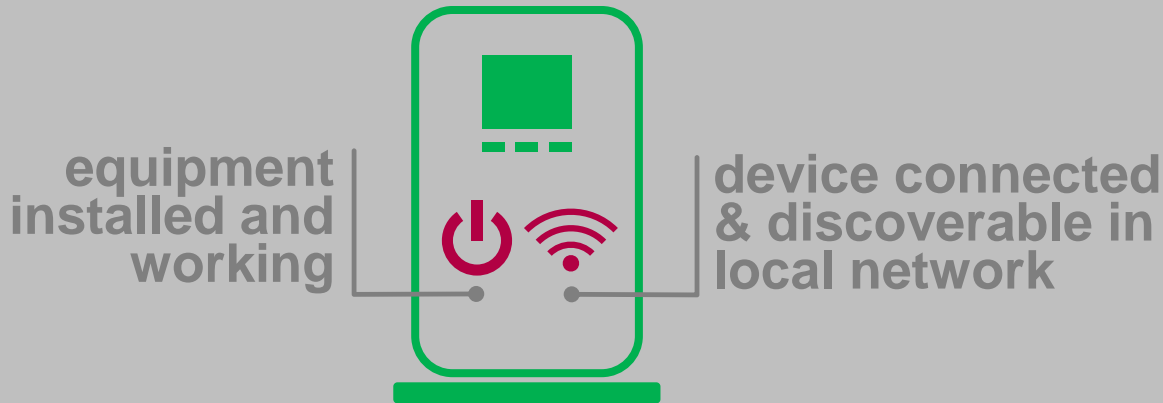


Available during and after factory
warranty (as a warranty extension)

Equipment installation



Please make sure that all equipment covered by the Service is properly installed and connected to the local network.



Registration & Setup Guide



*Getting started with EcoStruxure IT is easy!
Download the Gateway software and install
the app on your phone.*

Step 1

Sign up [here](#) and follow the on-screen instructions to download EcoStruxure IT Gateway.

Step 2

Work with your IT to install and configure your EcoStruxure IT Gateway. Steps and details of the process are available [here](#).*

Step 3

Install the EcoStruxure IT mobile app. Details available [here](#).

*Note: For additional security information visit this link [here](#)

The screenshot shows the 'EcoStruxure IT Sign Up' page. At the top is the EcoStruxure IT logo and the text 'Sign Up'. Below this are two buttons: 'Log In' and 'Sign Up' (the latter is highlighted with a red border). The main form area is enclosed in a red rounded rectangle and contains four input fields: an email field with the placeholder 'yours@example.com', a password field with a lock icon and placeholder 'your password', a phone number field with a phone icon and placeholder 'your phone number', and a full name field with a person icon and placeholder 'your full name'. Below these fields is a checkbox with a red border, followed by the text 'I have read, understood and accepted the Terms And Conditions of EcoStruxure IT Cloud Services.' and 'EcoStruxure IT may collect your personal information. For more information as to how we process and protect your personal information, please read our Privacy Notice .'. At the bottom of the form is a grey button with the text 'SIGN UP >'.

Online Registration Guide (Service activation)

Final Step

To finalize Service activation, you will receive a call from Schneider Electric. During the call, Connected Services Hub (CSH) agent will verify your settings and configuration and help you to activate your account.



Please note:

*Once contacted by CSH agent, please indicate, that the service you are using is called **Monitoring & Dispatch Services**.*

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