

## 1.0 Executive Summary

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The StruxureWare™ Data Center Operation PUE DCIE Configuration service is for customers that purchased StruxureWare Data Center Operation and would like the PUE DCIE Dashboard configured. This service offers will take the measured power from the Operation module and configure the dash board that will provide a daily picture of the power utilization effectiveness in the customer data center. This is a key part of an overall StruxureWare deployment. This service delivers the vital resources, and expertise, to effectively and efficiently install the PUE DCIE Dashboard for optimum performance.

A Schneider Electric Certified Engineer will be on-site to configure your Operation dashboard. This service is part of a complete StruxureWare for Data Centers Software Configuration Suite of services offered by Schneider Electric.

Contact a Schneider Electric sales representative for more information on services designed to manage the data center from installation and configuration, to training and software maintenance, as well as customizable services that meet unique software integration or enhancement needs.

#### 2.0 Features & Benefits

Features	Benefits
Pre-assessment	Schneider Electric will arrange for a pre-assessment discussion to review with the customer that a fully functioning Operation module must be properly configured for this dashboard to display accurate results.
Software Configuration	The Schneider Electric Certified Engineer will configure measure power data pulled in the Operation module to be viewed in the PUE dashboard.
Professional Expertise	Ensures quality by using only Schneider Electric Certified Engineers with several years of industry experience.

## 4.0 Deliverables

Installation deliverables to include:

- Schneider Electric will arrange a pre-assessment phone meeting.
- Schneider Electric will meet with you on the morning of the service to review deliverables.
- Schneider Electric will configure the Operations dashboard PUE DCIE with the measured power data obtained through the Operation module.
- Schneider Electric will enable the display of the PUE DCIE in the dashboard graphic.

### 3.0 Details of Service

The specific activities of this service are listed below. For each item, Schneider Electric will perform the work described.

Pre-Assessment	
Activities	Description
Pre-Assessment	Prior to going on site, Schneider Electric will contact the customer to discuss details regarding the service. This allows the customer the opportunity to ensure the Operation module is fully configured with measured power. This is critical to the value of the PUE DCIE represented on the graphic..

Configuration	
Activities	Description
Data Center Operation PUE DCIE	Schneider Electric will configure the StruxureWare and third party measured data in the Operation PUE DCIE dashboard.
	Schneider Electric will ensure data from the Operation module is viewable in the Operation PUE DCIE dashboard.

### 6.0 Scope of Responsibility

The items stated here are responsibilities of both Schneider Electric and the customer.

#### 6.1 SCHNEIDER ELECTRIC RESPONSIBILITIES

- Schedule certified personnel to perform service.
- Execute the service as described in this Statement of Work.
- Identify and document open Schneider Electric and/or customer issues at end of service.

## 5.0 Assumptions

The successful performance of the activities defined is based on the following key assumptions:

- Schneider Electric will perform all services during the APC business hours (Monday through Friday from 8:00 AM to 5:00 PM weekly, local time).
- Schneider Electric will perform service at one physical location.
- The customer will ensure the StruxureWare Data Center Operation 7.2 or above will be installed and configured with measured power data prior to arrival.
- The customer will ensure that all APC, NetBotz, and third-party devices are connected to the network prior to arrival and firmware is up to date.
- The customer will ensure that all cable runs between rooms and/or floors are run prior to arrival.

The following items are outside this Statement of Work (SOW). They can be provided through an alternative Schneider Electric service. Contact a Schneider Electric sales representative for further details.

- Project management is outside this SOW.
- Firmware upgrades is outside this SOW.
- Configuration of the customers network for the use of the application is outside this SOW.
- Upgrading firmware of utilized power devices is outside this SOW.
- NetBotz Appliance Configuration is outside this SOW.
- StruxureWare Central configuration is outside the SOW.
- Training in StruxureWare Data Center Expert, Operation or other software products are outside this SOW.
- Provide a point of contact at the completion of service to sign off on completed work.
- Provide access to the data center and provide administrator access to StruxureWare Central server.
- Provide APC with site specific policies that need to be adhered to during the visit.
- Ensure that all necessary licenses for the installation are present.

**6.2 CUSTOMER RESPONSIBILITIES**

- Schedule the attendance of minimum one person for the duration of the service that will interact with the Operation module on a regular basis.
- Customer will provide access to a keyboard, video monitor, and mouse for the installation.
- Indicate to Schneider Electric any security clearance requirements when ordering service.
- Ensure that the Operation module is installed and operational prior to the visit.
- Provide a point of contact during time of service.
- Provide a server meeting or exceeding system requirements for StruxureWare Data Center Operation: IT Optimize installation.
- Ensure that all measurement points to be used in the PUE DCIE Dashboard are available prior to the configuration
- If your network is not available during Operation PUE DCIE configuration Schneider Electric will not be able to:
  - Receive data from Operation module
  - Validate network address information
  - Display data on the dashboard.

## 7.0 Project Work Details

The following details of the project specify the schedule, location and successful completion criteria.

**7.1 SCHEDULE**

Actual set dates will be discussed and approved between Schneider Electric and the customer.

**7.2 LOCATION**

The configuration service will be performed on-site at the location indicated to Schneider Electric by the customer by the time of ordering the service.

## 7.0 Project Work Details

The following details of the project specify the schedule, location and successful completion criteria.

### 7.1 SCHEDULE

Actual set dates will be discussed and approved between Schneider Electric and the customer.

### 7.2 LOCATION

The configuration service will be performed on-site at the location indicated to Schneider Electric by the customer by the time of ordering the service.

### 7.3 COMPLETION CRITERIA

Schneider Electric is expected to have finished its written duties when any of the following occurs:

- Schneider Electric completes all the tasks described in the Details of Service of this Statement of Work.
- This service and Statement of Work are terminated for other reasons, within the Schneider Electric Customer Agreement.

## 8.0 Pricing

The Operation PUE DCIE Configuration service (WNCS010215) is a component of the standard fixed-fee StruxureWare for Data Centers Software Configuration Suite. Pricing for the service components contained within a solution will be rolled up under StruxureWare for Data Center sSoftware Configuration (WNSC01).Contact your Schneider Electric sales representative for further details.

## 9.0 Terms and Conditions

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