

Satellites and Service Centers

Customized Solutions — Customized Service



EATON

Powering Business Worldwide

Did You Say Custom?



Much like Orange County Choppers (OCC) designs and builds customized motorcycles for their clientele, Eaton designs and manufactures customized electrical equipment from a national network of Satellites and Service Centers, strategically located near major commercial centers. Eaton's Hartford, CT, Satellite supplied the electrical distribution equipment for OCC's new headquarters facility in nearby Newburgh, NY.



You Need It — We Create It

Finding a supplier who's willing to take the time to customize electrical equipment just for you can be tough.

That's why you should get to know your local Eaton Satellites and Service Centers. **Satellites and Service Centers can specify, develop and manufacture customized products and solutions locally. This gives our customers local access to market knowledge and in-depth technical skills, and lets them take advantage of emergency response and quick-ship schedules when required.** Eaton offers:

- Customized panelboards, switchboards, motor control centers, enclosed control, enclosed breakers, safety switches and low/medium voltage switchgear
- Personal service and product solutions
- Large manufacturing capacity, product quality and financial strength of one of the world's largest and most successful companies

With an extensive network across North America, including more than 25 locations in the United States and 9 locations across Canada, one of our facilities is nearby. We can save you time — and when you need it, help you get back up and running in days or even the SAME day. With our help, you can:

- Get equipment configured to your precise specifications
- Get equipment fast — we offer accelerated shipping or direct customer pickup from our local facility
- Get direct local contact with the manufacturer
- Avoid spending days on the road — visit us locally to inspect orders and do witness testing on-site

Eaton's Satellites and Service Centers offer the personalized service and customized product solutions you'd expect from a small local business, but with all the capabilities of a global electrical equipment manufacturer.





Customized Products and Services

1. Low/Medium Voltage Switchgear

Eaton's **Portland and Edmonton Power Centers** specialize in custom product configurations. We offer stainless steel engineered assemblies, customized transition sections to outdated equipment, designs for difficult retrofit challenges and front-access low and medium voltage switchgear.

2. Integrated Facilities Systems (IFS)

Eaton's **Satellites** offer IFS, a single, factory pre-wired system that combines distribution switchboards, dry-type distribution transformers, panelboards and automatic transfer switches. These systems create a clean, compact layout; enable less wall and floor space; and reduce labor and installation costs.

3. Stainless Steel Switchboard

Our switchboards are built from the ground up based on customer input and needs. From the simplest 800 amp to Web-enabled, Eaton's Cutler-Hammer® switchboards offer the design flexibility to accommodate any power distribution need you may have.

4. Custom Safety Switches and Loadcenters

Eaton's **Flex Centers** design and modify safety switches, enclosed circuit breakers, rotary disconnects and loadcenters for unique customer needs that are not met by standard products.

5. MCC Lineup and Communicating MCCs

Eaton's FlashGard® MCC offers features to help prevent injury from electric shock, arc-flash burn and arc-blast impacts. Communicating MCCs deliver a complete, plug-and-play solution for DeviceNet™ and Ethernet networks. Our intelligent devices perform predictive diagnostics to reduce disruptions in your process and improve your facility's uptime. FlashGard MCCs are available at all Eaton **Service Centers**.

Eaton's 34 regional facilities in the U.S. and Canada offer products and services customized just for you. To serve you better, our regional facilities specialize by product. Here are some of the ways we can customize your order, and where you can find the products you need.

Customized Solutions

Customized Configurations and Dimensions

Eaton can reduce the overall cost of retrofit and renovation by building equipment to the dimensions you need in order to fit into existing spaces. Lug landing locations and structure sizes can be customized to allow contractors to re-use existing wall penetrations or conduits, reducing installation time and labor while avoiding costly modifications to the existing building.

Customized Transition to Existing Equipment

Eaton can save you space and labor by matching existing buswork to connect new Eaton electrical equipment into existing electrical systems.

Customized Integration of Components

Eaton can customize panelboards, switchboards, motor control centers, enclosed control, enclosed breakers, safety switches and loadcenters. We can also integrate welding receptacles into SSW to save labor and space.

Special Enclosures and Paint Finishes

Eaton's capability to customize enclosures allows us to adapt the electrical equipment to your facility's environment. Examples are red safety switches or stainless steel switchboard enclosures.

Customized Control Schemes

Utilizing Eaton's comprehensive product offering, we can design a control scheme for your application. We deliver a control panel or MCC meeting your exact specifications. This reduces risk and eliminates field troubleshooting. Our Service Centers are listed by Underwriters Laboratories® to build motor control centers and control panels to UL 845, 508 and 508A standards.

Customized Service

Eaton can ship equipment when and how you need it. You can specify the carrier you want. And if you want a specific type of truck, like an open top or a lift gate, we can do that, too.

Where to Find Our Custom Products

Satellites

- Panelboards
- Switchboards
- Enclosed Breakers
- Aftermarket Solutions for Eaton and Competitors

Service Centers

- Motor Control Centers
- Enclosed Control
- Soft Starts
- Variable Speed Drives
- NEMA® 1 and NEMA 3R Designs
- Aftermarket Solutions for Eaton and Competitors

Portland (OR) & Edmonton (Canada) Power Centers

- Motor Control Centers
- Low/Medium Voltage Assemblies
- Medium Voltage Control
- Medium Voltage Systems

Cleveland (TN) Flex Center

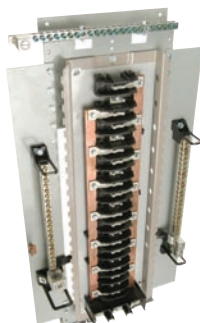
- Safety Switches
- Enclosed Circuit Breakers
- Rotary Disconnects

Lincoln (IL) Flex Center

- Loadcenters
- Multiple Metering
- Meter Breakers

4 Custom Safety Switches and Loadcenters

5 Motor Control Center (MCC) Lineup and Communicating FlashGard MCC



Results You Need, On Time

We Provide a Superior Business Experience

Eaton's Satellites and Service Centers are easy to do business with. With engineering, manufacturing and service in one location, we can handle your entire order from start to finish. And, Eaton's Electrical Services & Systems (EESS) team can help you maintain our solutions with system engineering and testing throughout the equipment's entire life cycle.

- Our experienced engineering specialists work with you one-on-one
- Dry-type distribution transformers, safety switches, busway and surge protective devices are also available as part of the total package
- We give you the ability to meet more aggressive project schedules to meet and exceed your customer's expectations
- We offer field consultation services, design assistance and value engineering
- Eaton offers aftermarket support for your installed base of equipment through the Aftermarket Centers of Excellence (ACE) with a full range of replacement and renewal parts

Eaton can support your equipment throughout its entire life cycle. We offer aftermarket support for your installed base of equipment through our Aftermarket Centers of Excellence (ACE) with a full range of replacement and renewal parts. Our ACE locations specialize in Class 1 Reconditioning of low voltage and medium voltage power circuit breakers and medium voltage contactors. And our Electrical Services & Systems (EESS) team can help you maintain our solutions with system engineering and testing throughout the equipment's entire life cycle.

In Emergencies, We Offer 24/7 Service

When you need equipment fast after an emergency, call us. We know you can't wait when your production line is down or the refrigeration system for your perishable inventory is out.

- We build switchboards up to 6000 amperes — panelboards and enclosed breakers up to 1200 amperes
- Eaton offers communication-capable MCCs up to 3200 amperes, NEMA 1 and NEMA 3R designs, enclosed control, soft starts and variable speed drives up to 1000 hp
- We'll get equipment on its way ASAP with quick-ship and customer pickup options
- We can help you get up and running within a few hours

We Help You Retrofit or Renovate

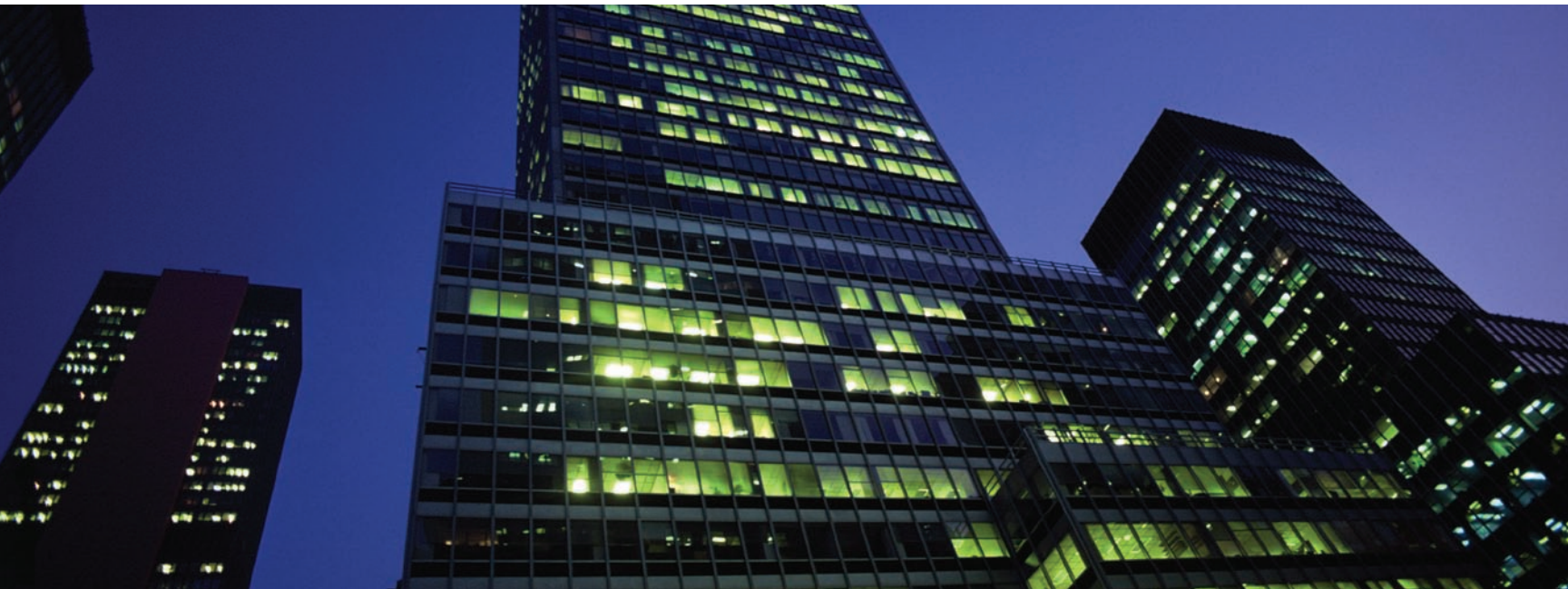
When you need to update an aging power system, we can help. We understand the challenges, electrical codes and standards. Why replace your entire system? Our customized solutions, such as retrofit panelboards and replacement MCC buckets, can upgrade the performance of your electrical system to meet modern needs, even for other manufacturers' equipment.

Whether you manufacture original equipment, manage an industrial facility or are in commercial construction, we make a point of learning how you do business so we can best serve your needs.

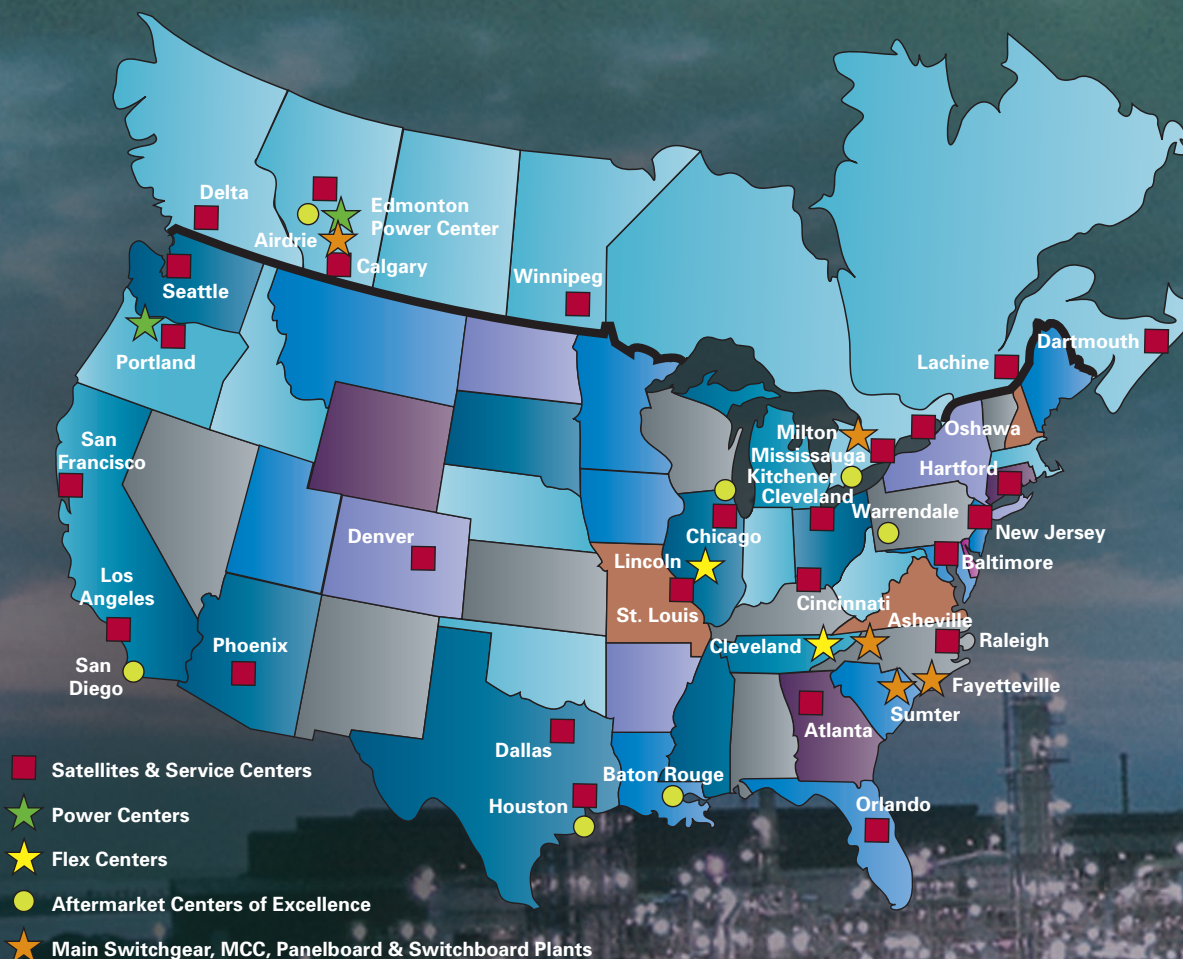
If you are ready to start on your next project, just call the Eaton Satellite or Service Center nearest you or contact your local Eaton distributor.

We Can Provide Solutions for YOUR Business

	Commercial	Industrial	Utilities	Institutions	Government	Communications	Data Center
							
Eaton Satellites	✓	✓	✓	✓	✓	✓	✓
Eaton Service Centers		✓	✓	✓	✓		
Eaton Flex Centers	✓	✓	✓	✓			
Eaton Power Centers	✓	✓	✓	✓	✓	✓	✓
Aftermarket Centers of Excellence (ACE)		✓	✓		✓		



Wherever You Are, Eaton is Nearby



Eaton is the only electrical manufacturer with regionally located manufacturing plants across the United States and Canada to cater to your individual needs. We're probably right in your backyard. Equipment is UL and CSA® listed, and conforms to NEC®, and National Electric Manufacturers Association (NEMA).

Contact Eaton Today!

For the Aftermarket Centers of Excellence (ACE), contact your local Satellite and Service Center for more information.

Satellite Plants

Atlanta

7000 Highlands Parkway SE
Suite 102
Smryna, GA 30082
678.309.4260

Baltimore

6671 Santa Barbara Road
Suites A-F
Elkridge, MD 21075
410.796.7777

Chicago

220 Windy Point Drive
Glendale Heights, IL 60139
630.260.6303

Cleveland

12875 Corporate Drive
Unit E
Parma, OH 44130
216.433.0616

Dallas

631 Westport Parkway
Suite 100
Grapevine, TX 76051
817.251.6733

Denver

2450 Airport Road
Suite C
Aurora, CO 80011
303.366.2080

Hartford

40A International Drive
Windsor, CT 06095
860.298.1305

Houston

10810 West Little York
Suite 100
Houston, TX 77041
713.688.8430

Los Angeles

11120 Philadelphia Street
Suite A
Mira Loma, CA 91752
951.685.5788

New Jersey

96 Stemmers Lane
Westampton, NJ 08060-5652
609.835.4230

Orlando

9436 Southridge Park Court
Suite 100
Orlando, FL 32819
407.264.9300

Phoenix

921 South Park Lane
Suite 1
Tempe, AZ 85281
480.449.4222

Raleigh

2933 South Miami Boulevard
Suite 111
Durham, NC 27703
919.544.7074

St. Louis

56 Soccer Park Road
Fenton, MO 63026
636.717.3500

San Francisco

20923 Cabot Boulevard
Hayward, CA 94545
510.784.8981

Seattle

1604 15th Street SW
Suite 114
Auburn, WA 98001
253.833.5021

Satellite Plants Across Canada

Calgary, AB
2611 Hopewell Pl. NE,
Unit #133
403.252.3324

Dartmouth, NS
32 Troop Avenue,
Unit 100
902.481.3400

Delta, BC
1693 Cliveden Avenue
604.519.1250

Edmonton, AB
12465 153rd Street
780.490.3280

Lachine, PQ
1410, 55e Avenue
514.633.9316

Mississauga, ON
4120 Sladeview Crescent
905.820.0108

Oshawa, ON
1333 Thornton Road S.,
Unit #2
905.443.0981

Winnipeg, MB
1650 Notre Dame Avenue
Unit 13
204.694.0569

Power Center

Edmonton Power Center, AB
12465 153rd Street
780.447.1386

Service Centers

Atlanta
7000 Highlands Parkway SE
Suite 103
Smyrna, GA 30082
678.309.4270

Chicago
230 Windy Point Drive
Glendale Heights, IL 60139
630.260.6304

Denver
2450 Airport Boulevard
Suite A
Aurora, CO 80011
303.366.9949

Hartford
40 A International Drive
Windsor, CT 06095
860.683.4221

Houston
10810 West Little York
Suite 140
Houston, TX 77041
713.939.9696

Los Angeles
12760 East Florence Avenue
Santa Fe Springs, CA 90670
562.944.6413

Power Center

Portland Power Center
26850 SW Kinsman Road
Wilsonville, OR 97070
503.582.2700

Flex Centers

Cleveland Flex Center
3990 Old Tasso Road, NE
Cleveland, TN 37312
888.329.9272

Lincoln Flex Center
1725 1200th Avenue
Lincoln, IL 62656
800.330.6479

Eaton Corporation is a diversified power management company ranked among the largest Fortune 500 companies. The electrical group is Eaton's largest division and is a global leader in electrical control, power distribution, power quality, automation, and monitoring products and services. Eaton's global electrical product lines, including Cutler-Hammer®, MGE Office Protection Systems™, Powerware®, Holec®, MEM®, Santak and Moeller, provide customer-driven PowerChain Management® solutions to serve the power system needs of the industrial, institutional, government, utility, commercial, residential, IT, mission critical and OEM markets worldwide.

PowerChain Management solutions help enterprises achieve sustainable and competitive advantages through proactive management of the power system as a strategic, integrated asset throughout its life cycle. With Eaton's distribution, generation and power quality equipment; full-scale engineering services; and information management systems, the power system is positioned to deliver powerful results: greater reliability, operating cost efficiencies, effective use of capital, enhanced safety, and risk mitigation.

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