CHARLOTTE
PIPE AND FOUNDRY COMPANY

Plastics
Product Knowledge Guide

(Updated March 2020)

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You can't beat the system.®

Charlotte Pipe's Retail Division

Charlotte Pipe and Foundry Company is the largest manufacturer of DWV pipe and fitting systems in the country, producing the industry's broadest range of standard and specialty DWV products.

Our product line includes ABS, PVC, and CPVC CTS FlowGuard Gold® pipe and fittings for both residential and commercial plumbing systems. Sizes range from ¼ to 16 inches, based on material.

In fact, we employ more than 1,500 loyal, hard-working associates, have six extrusion plants and are headquartered in Charlotte, NC. This gives us the capacity to fill orders completely and in a timely manner.

Our largest plastics plant in Monroe, North Carolina, which comprises more than one million square feet of manufacturing and warehouse space.

Advantages to Choosing Charlotte Pipe

Along with an extensive line of quality products, Charlotte Pipe is known for customer service. We take care of our customers' needs during the order process and beyond. We have dedicated associates for account management, customer service, assortment planning, e-commerce and more.

We also offer numerous electronic services including our website, charlottepipe.com/retail, and Charlotte Pipe Connect, our database of product information that provides information for your e-commerce sites and internal databases.

In addition, our services include Electronic Data Interchange (EDI), order confirmation and Advanced Shipment Notifications (ASN), invoice options and Automatic Clearing House (ACH) payments – all designed to make it easy for you to do business with Charlotte Pipe.

Retail Services Include:

- Technologically Advanced Manufacturing Facilities
- Planogram Support
- Bin Tags and Header Boards Offered

Our hundreds of thousands of square feet of modern warehouse space stocked with inventory, along with investments in the latest tooling and machinery, make it possible for us to meet increasing demand for our products and to produce the highest-quality pipe and fittings in the industry. This includes a quality barcode and/or labeling on each product.

Charlotte Pipe provides support for planograms, including field support, product market research analysis, and product sequencing. POP signage such as bin tags and header boards can be ordered via our online shop. Hardcopy product literature is also available to order on our online shop at no charge to our customers.

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